

# 5 Ways to Improve Your Credentialing Process

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## 1. Lead With Data

It's impossible to identify trends and confidently report to the board without helpful, real-time data and the visibility it provides. Transferring information from one spreadsheet to another and manipulating pivot tables isn't doing the trick. Configurable reports and dashboards with comprehensive data enable you to make critical business decisions and improvements.

## 2. Automate Manual Tasks

When credentialers are bouncing from server to spreadsheet to regulatory website, they're increasing the chance of error and losing focus. Automating tasks such as license verification, exclusions monitoring, and provider document requests brings much needed efficiency. A human touch is needed for verification and to answer questions, but the tedious part can be done automatically.

## 3. Standardize the Process

Standardization enables your organization to scale. With all credentialers following the same process, a new credentialer can easily step in if the volume increases. A standardized process keeps everyone on track and will help you to identify the most efficient credentialers and replicate their success.

## 4. Hold Payers Accountable

Credentialing is even more complicated because there's only so much that you can control. While payers hold a lot of the power, don't hesitate to escalate issues that need to be addressed. In some situations, you can question the delays and even credentialing-related claim denials if you feel like they're excessive.

## 5. Adopt Technology

Leveraging technology is the only way to effectively manage all the moving parts in a credentialing process. Bringing all data, documents, and processes into one easy to use platform offers critical visibility that helps keep revenue intact. Automation, customizable reporting, and a standardized workflow are just a few of the features that enterprise organizations can't live without.

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accelerates the manual process of credentialing.**

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